

## Commissionaires Fact Sheet

### Overview

- > Commissionaires is Canada's premier security provider, offering a unique combination of integrity, experience and innovation. We have protected people and property for public and private sector clients from coast to coast for more than 80 years.
- > A solid Canadian company and more than 19,000 people strong, we are a well-trained diverse team, of primarily former military and police, of all ages. With the highest industry retention rate, our workforce has the stability and experience to anticipate and resolve problems before they occur and supports collaborative long-term client relationships.
- > Our strength is rooted in our security guarding services, where we emphasize prevention and defusing conflict. We also provide a complete range of related professional services and solutions. Governments and police trust us to carry out by-law enforcement. Commissionaires' identification services feature digital fingerprinting for fast turnaround from the RCMP and our training group works to the highest industry standards. Our technology partners allow us to deliver leading edge integrated security solutions.
- > Our organizational experience and reach enable us to plan, design, implement and manage solutions that meet local and regional needs and expand them nationwide as needed. We remain firmly committed to leading the industry in delivering new services and solutions. The discipline, proven skills and proactive approach of Commissionaires give clients confidence that we are there for them, trusted, everywhere, everyday.

### Services and Solutions

- > Security Solutions
  - providing professional, reliable, highly qualified and professional guards for every situation across the nation
- > Enforcement Service
  - providing professional services such as by-law, parking and jail custodial services to municipalities, police detachments and provincial governments
- > Identification Services
  - delivering full identification services, including police clearances, digital fingerprinting and background screening coast to coast
- > Training
  - meeting client needs with superior security training programs in every province

### Clients Across the Nation

- > Government facilities [federal, provincial and municipal] including:
  - > Canada Revenue Agency, Canada Border Services Agency, Citizenship & Immigration Canada, Federal Court of Canada, Transport Canada, Agriculture and Agri-Food Canada, Public Works and Government Services Canada, Solicitor General, Tax Court of Canada.
- > Ports [international and regional]
- > RCMP and Police Detachments
- > Educational Institutions
- > Hospitals

- > Commercial Enterprises
- > Residential Homes

### Notes

- > Established in 1925;
- > Commissionaires comprises 17 divisions coast to coast and holds 17% of the market;
- > Revenues exceed \$400M per annum;
- > Provides employment for former military, police and other qualified individuals of all ages;
- > Commissionaires is ISO 9001:2000 registered;
- > Employee retention rate is second to none;
- > Commissionaires provides complete security solutions to small, medium and large organizations in every province of Canada.

### Endorsements

- > The continuous effort that is put forth by each member of your guard force at Industry Canada along with his or her relentless dedication is what makes the team second to none. It is obvious that the members take pride in delivering the various services, as feedback is always positive from internal and external clientele. We are proud of our team!"
  - Daniel Carrier, Director, Security Services, Industry Canada
- > "I found your staff to be a dedicated, competent and cheerful crew. I very much enjoyed working with them. I would not hesitate to refer any of my colleagues requiring your services, to the Commissionaires."
  - Rita Hansen, Canadian Society of Respiratory Therapists
- > "The service provided is consistently professional and the guards maintain an excellent relationship with visitors and staff."
  - Edmond MacNeil, NS Power
- > "Our current commissionaires are doing an exceptional job. They are unfailingly courteous, upbeat, cheerful regardless of the problems of congestion, confusion, communications problems and anxiety they deal with all day long. It is a real pleasure to have them with us."
  - William L. Day, Citizenship Judge

### For further information please contact:

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